

Problem Resolution Feature Overview



The Problem Resolution iPad App allows students to resolve interpersonal concerns by self-reflecting through sharing their story, and identifying steps towards a resolution. Teachers are able to facilitate mediation and incident management through a dashboard view. Below is an overview of key features:

1. Teacher Dashboard Case Review (Secure Login)

Samantha Jacobs
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Setting: 1:30pm, 5/27/14, School cafeteria, Hurt, Sad, Suprised

Storyline

- 1 Trigger**: Joe kicked me in the lunch line
- 2 Reaction**: I pushed him back Joe back because he hurt my leg when he kicked me.
- 3 Resolution**: i got sent to the principal's office. I wasn't the one who started it, and Joe didnt get in any trouble.

Solution

share experience

Solution: Share
Choose a small group of 2-3 people to help you create solutions for a specific problem.

Plan: Get in my small group by Friday and discuss how to make the situation better

People that can help: Susy, Joe, and Ms.Jones

2. Students Share Their Story

1 What happened first?

Text, Video, Voice, Camera

3. Students Provide Story Details

1 Setting 2 Storyline 3 Solution 4 Review

Time

4. Student Reflects On Emotions

Helpless
unable to defend oneself or to act without help

5. Students Plan Steps For Solution

Write an affective statement:
a brief statement of how the actions of others made you feel.

Write Statement

tap to add names of people who could help

tap to make plan, timeline, next steps

decline accept